



## Tuesday, March 12, 2024

8:00 AM	4:00 PM	Registration Desk Opens
8:00 AM	10:00 PM	Exhibitor Set Up
8:00 AM	10:00 AM	Networking Coffee
9:00 AM	11:30 AM	Morning Sessions
9:00 AM	9:50 AM	Opening Session
10:00 AM	1:20 PM	Boot Camp - Overcoming the Challenges of Today to Prepare for Tomorrow.
10:15 AM	11:30 AM	Can Technology Create a Low Level of Service?
10:15 AM	11:30 AM	Customer Service in a Virtual World.
10:15 AM	11:30 AM	Three Cities, Three Departments, Three perspectives. All manage parking, they have the same goal, but different approaches. Which is the most effective, and why.
11:30 AM	12:30 PM	Lunch Break/Networking Opportunity – Lunch is NOT provided by PIE 2024
12:30 PM	2:45 PM	Afternoon Sessions
<b>12:30 PM</b> 12:30 PM	<b>2:45 PM</b> 1:20 PM	<b>Afternoon Sessions</b> Accelerate! The Parking Innovation Pitch Competition at PIE 2024!
12:30 PM	1:20 PM	Accelerate! The Parking Innovation Pitch Competition at PIE 2024!
12:30 PM 12:30 PM	1:20 PM 1:20 PM	Accelerate! The Parking Innovation Pitch Competition at PIE 2024! Use 'Disruptive Technology' to Substantially Reduce Ongoing Maintenance Costs
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12:30 PM 12:30 PM 1:30 PM 1:30 PM	1:20 PM 1:20 PM 2:45 PM 2:45 PM	Accelerate! The Parking Innovation Pitch Competition at PIE 2024! Use 'Disruptive Technology' to Substantially Reduce Ongoing Maintenance Costs Data Collection and Traffic Studies Frontline Parking Enforcement – Hear firsthand perspective of parking enforcement in your cities. (What's really happening).





## Wednesday, March 13, 2024

7:00 AM	4:00 PM	Registration Desk Opens
7:00 AM	9:00 AM	Networking Coffee & Pastries Sponsored by Cole Ticket Solutions
8:00 AM	10:00 AM	Exhibitor Move-In
8:00 AM	12:00 PM	Morning Sessions
8:00 AM	8:50 AM	A Municipal Parking Perspective Panel, Four Cities, Large and Small
8:00 AM	8:50 AM	Client Retention – The Best Business Development Activity
8:00 AM	8:50 AM	First Mile, Last Nerve
9:30 AM	10:20 AM	Customer Surveys, I rate them two out of five stars.
9:30 AM	10:20 AM	EV Charging – Market Update: The Rest of The Story
9:30 AM	10:20 AM	LPR: Before and After
10:45 AM	11:50 AM	Coming Together to Ignite a Parking Revolution
10:45 AM	11:50 AM	The 3 C's of Private Parking Enforcement: Certification, Compliance & Conversion
11:30 AM	12:00 PM	PIE 2024 Expo Hall Opens - Early Access for Exhibitor Lunch
12:00 PM	4:30 PM	PIE 2024 Expo Hall Opens
5:00 PM	7:00 PM	Casino Royale Party Sponsored by Duncan Solutions
5:00 PM	7:00 PM	Casino Royale Party Sponsored by Duncan Solutions Thursday, March 14, 2024
5:00 PM 7:00 AM	7:00 PM 3:30 PM	
		Thursday, March 14, 2024
7:00 AM	3:30 PM	Thursday, March 14, 2024 Registration Desk Opens
7:00 AM 7:30 AM	3:30 PM 9:30 AM	Thursday, March 14, 2024   Registration Desk Opens   Networking Coffee & Pastries Sponsored by PayComplete
7:00 AM 7:30 AM 8:00 AM	3:30 PM 9:30 AM 11:50 AM	Thursday, March 14, 2024   Registration Desk Opens   Networking Coffee & Pastries Sponsored by PayComplete   Morning Sessions   Balancing the 3 C's with Gross Margin – Delivering a Customer Experience You Can Sustain + Scale
7:00 AM 7:30 AM 8:00 AM 8:00 AM	3:30 PM 9:30 AM 11:50 AM 8:50 AM	Thursday, March 14, 2024   Registration Desk Opens   Networking Coffee & Pastries Sponsored by PayComplete   Morning Sessions   Balancing the 3 C's with Gross Margin – Delivering a Customer Experience You Can Sustain + Scale   Procurement. How to manage the procurement process, what to consider, and in the
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